Glenwood Systems

Since 1998

CEOs CORNER
A Word From Nat Loganathan

As summer draws to a close, our team strives to continue equipping private practices for success with innovative new initiatives and unmatched client support. These efforts include customer experience enhancement training features, supporting physician attestations, significant progress to our waiting room kiosk deployments and a focus on growing our patient collection features within the revenue management system.

Since our recent introduction into the health data sharing initiative, Carequality Interoperability Framework, we are especially focused on rolling out our newly-certified software with our partners. Our recent accreditation, and introduction to the framework, can be viewed as an opportunity to refocus our goals with renewed vigor.

On the horizon, we are preparing to propel our kiosk deployment project, launch our 2015 Edition certified software and conduct front desk customer service webinars. For longer term initiatives, we are focused on applying machine-learning and data mining to enhance physician documentation and decision support.

We appreciate each member of the Glenwood Systems team and we encourage everyone to stay safe and motivated during this exciting time. For those interested in learning more about these changes, we encourage you all to contact your account managers to familiarize yourself or to get involved.

Thank you all for your hard work and commitment as we look toward the future!

INDUSTRY NEWS

Our GlaceEMR version 6.0 software recently achieved ONC-ACB Electronic Health Records (EHR) certification via Drummond Group, LLC. The certification will enable our clients to meet the requirements necessary for Merit Based Incentive Payments System (MIPS) eligibility, which incorporates many of the requirements from the Medicare/Medicaid EHR Incentive Program (i.e. Meaningful Use program).

This certification enables our team to better serve clients preparing for future requirements and empowers us to sustain relevant software which will meet practice needs. To earn the certification, our software was successfully tested to be in accordance with applicable standards and criteria outline by the Department of Health and Human Services (HHS).

Industry News Continued...

For Glenwood Systems customers seeking to meet requirements for the 2018 MIPS program, they may use the prior certified 2014 Edition GlaceEMR version 5.0 or the certified 2015 Edition GlaceEMR version 6.0. Customers seeking to meet the program requirements for 2019 and 2020 must adapt to GlaceEMR version 6.0 to remain within the program's requirements.

We are excited for the opportunity to offer federally-compliant software that securely and efficiently maintains patient information, while equipping clients for program eligibility through 2018 and beyond.

PRACTICE MANAGEMENT PRINCIPLES

Glenwood Systems was recently added to the Carequality Interoperability Framework, a health data sharing initiative aimed at increasing transparency and collaboration among healthcare providers. The framework enables exchange among healthcare providers, through existing networks. Our clients may join the framework by submitting a Carequality Interoperability Framework addendum with Glenwood Systems.

Users of Glenwood Systems software can incorporate the framework, which is an explicitly secure interface for providers to access shared patient information and documents, to better ally with various health care providers. If a practice has a patient who is seeing several specialists, they can use the framework to share patient information and coordinate treatment plans. The framework was specifically created to promote collaboration among providers with the purpose to support patient care and efficiency.

The Carequality Interoperability Framework will be especially beneficial for smaller, ambulatory practices because it provides a solution for connecting and sharing information with larger hospitals, using a mutually-beneficial and streamlined process.

Glenwood Systems is vitalized by the initiative and looks forward to facilitating collaboration among healthcare providers via the Carequality Interoperability Framework.

Our clients can join the framework, for free, by signing a Carequality Interoperability Framework addendum. To request an addendum, please contact our technical team at: 877-728-7070 or techsupport@glenwoodsystems.com.

IMPORTANT DATES
SEPTEMBER 3RD - LABOR DAY